

500 CDbConnection failed to open the DB connection

What does this error mean?

This means our database for the multicraft interface for accepting logins is having issues or it's offline. We recommend that you wait a couple of minutes and see if the error fixes itself.

If the issue does not resolve after 5 minutes we recommend you contact our support team as soon as possible!

What causes this error?

The web server hosting the multicraft panel is unable to connect to the MySQL database hosting the panel information. This can be due to an outage or a DDoS attack.

Revision #1

Created 14 August 2022 01:17:26 by Joseph K

Updated 14 August 2022 01:21:24 by Joseph K